

ISIS - Crash #1007

thmproc - pvl keyword failure

2012-07-23 06:28 PM - Tammy Becker

Status:	Closed	
Priority:	Normal	
Assignee:	Lynn Weller	
Category:	Applications	
Target version:	N/A	
Impact:		Software Version:
Description		
External Post: https://isis.astrogeology.usgs.gov/IsisSupport/index.php/topic.3528.0.html		
Hey,		
I am experiencing issues with THEMIS procedure like thmproc since I update ISIS to 3.4.0 on my MBP running Mac OS X 10.6. Here is the error message I have:		
Code: thmproc: Importing 100% Processed QProcess: Destroyed while process is still running. ERROR PVL Keyword [Class] does not exist in [Group = Error]. Continuing ERROR PVL Keyword [Class] does not exist in [Group = Error]. Continuing I tried with the former version 3.3.x and it was ok. So the issue does not seem to be linked to the data I deal with.		
Any Idea?		
thank you. A.		
<i>Steps to reproduce:</i>		
Lynn, can you see if the problem can be reproduced with one of your themis images on astrovm under 3.4.0 (if it crashes, then try the previous isis3 public to see what happens).		
I have asked for a filename from the reporter in the meantime.		
If it doesn't fail on you then it is most likely a mac-os issue with the new public...		
Thank you		
<i>Additional information:</i>		
The reporter's quick response:		
Hey,		
I tried with many (many) cubes...so here is a number I27085019 but I got this error with every cube I tried. And by the way I tested both EDR and RDR. Got the same.		
Thank you for your time!		
Related issues:		
Related to ISIS - Bug #1011: thmproc - does not include the spice web service...		Acknowledged

History

#1 - 2012-07-24 09:56 AM - Lynn Weller

Tammy,

I can not reproduce this problem under isis3.4.0 on astrovm or our mac algol (System Version: Mac OS X Server 10.6.8). I tried some of my files and the one he specified in every way I could run the program (ingest, ingest and project, just project) and got no errors at all. I wonder if he as other isis problems in general. Maybe his build is incomplete? I wonder that because of the error - it doesn't make a lot of sense to me. Might need a developer on this one. Or maybe there is a different mac things can be tested on? This was the only one I could think of that I had access to. Let me know if there is more I can do, otherwise you might consider re-assigning.

Lynn

#2 - 2012-07-24 10:43 AM - Tammy Becker

Thanks Lynn..and, for also including a 'mac' run...the whole point was to see if we could reproduce the problem and stage a test area for the developers (with a reassignment) if there was 'crash' problem. Based on your findings, I will respond to the reporter.

Go ahead and resolve the post; remember to include your time spent; then I'll close it.

Thanks for the quick turn around.

#3 - 2012-07-25 01:18 PM - Tammy Becker

The external crash was diagnosed....thmproc does not include the spice web service; the reporter had full success when running all the individual apps (thm2isis, spiceinit, etc).

A separate post will be reported to deal with this issue.

#4 - 2013-08-15 12:51 PM - Anonymous

- Target version changed from 150 to N/A